TENNESSEE DEPARTMENT OF FINANCE AND ADMINISTRATION Regional Wellness Coordinator/Benefits Administration

SALARY RANGE: \$3,075 - \$5,534

The Division of Benefits Administration (BA) within the Department of Finance and Administration is responsible for the day-to-day management of the State Group Insurance Program. BA staff administers multiple insurance plans for employees, retirees and dependents of three separate groups -- state agencies and higher education institutions, local education agencies and local governments -- that cover nearly 300,000 individuals.

The Regional Wellness Coordinator will be responsible for supporting the Working for a Healthier Tennessee initiative. The position interacts directly with Regional Site Champions forming partnerships to leverage resources and build a sustainable culture of health and wellness in the workplace. The position will function as a consulting member of the State's Wellness Team in strategic planning and serve as a wellness expert on projects incorporating the three focus areas: Physical Activity, Healthy Eating and Tobacco Cessation.

Primary Responsibilities

- Regional and some statewide travel up to 30-50% of the time, including some overnight travel.
- Supervise the development and set-up of wellness challenges and activities; prepare and develop presentation content and materials; site selection; develop appropriate marketing strategies; and data collection.
- Attend and complete the CDC's Diabetes Prevention Program Training.
- Implement and deliver the Diabetes Prevention Program, including organizing classes and communicating with the Health and Wellness Center staff and potential program candidates
- Continually evaluate and enhance program delivery channels through Site champions.
- Responsible for the planning and delivery of regional wellness site champion trainings/meetings.
- Participate as a team member of the State's Wellness Team in strategic planning and serve as a wellness expert on projects incorporating the three focus areas; Physical Activity, Healthy Eating and Tobacco Cessation.
- Develop additional content for the "wellness toolkit" using demonstrated best practices.
- Independently develop and deliver health awareness, educational campaigns and behavioral change programs through classroom instruction, small group facilitation, one-on-one site champion coaching, group presentations, written materials and electronic media.
- Collect and analyze appropriate program data and ensure timely and accurate reporting of program status to supervisor. Make recommendations to management for program improvements.

Customers

Evaluates customer satisfaction and uses it for improvements in products and services

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Regional Wellness Coordinator/Benefits Administration

- Acts with customers in mind; establishes and maintains effective relationships with customers
- Represent Benefits Administration in a positive manner by maintaining a service oriented attitude

Formal Education & Experience

Education: An undergraduate degree in health promotion or related field required. A Master's degree is highly desirable.

Experience: A minimum of two to three years of experience in the delivery and coordination of health and wellness promotion or worksite wellness.

- Strong understanding of health behavior change theory, health promotion and disease prevention
- Knowledge of wellness and population management best practices
- Demonstrated skill in program development, implementation, marketing and promotion
- Strong interpersonal communication/presentation skills, leadership skills (verbal and written) and customer service skills including the ability to motivate others.
- Ability to effectively organize and prioritize work demands.
- Ability to work effectively both independently and as part of a team with enthusiasm, initiative, originality, creativity and attention to detail.
- Ability to effectively and simultaneous manage multiple wellness campaigns/initiatives.
- Computer proficiency in Microsoft Office programs including at minimum Word, Excel, Outlook, and PowerPoint.

Knowledge, Skills, Abilities, Competencies

Must show strong, proven, independent capabilities and the ability to coach and lead others in the following competencies:

- Integrity and Trust
- Problem solving and decision making using analytical and technical skills
- Customer Relationships (Focus)
- Action Oriented
- Time Management
- Functional/Technical Skills
- Organizational Agility
- Creativity
- Presentation Skills
- Peer Relationships
- Building Effective Teams
- Motivating Others
- Self Development

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Additional Knowledge, Skills, Abilities

- Administration and Management
- Interpersonal Savvy
- Law and Government
- Critical Thinking
- Active Listening
- Speaking
- Writing
- Persuasion
- Inductive Reasoning
- Written Expression and Comprehension

If you are interested in applying please submit your resume to James Joralemon at <u>James.Joralemon@tn.gov</u> by March 31, 2016.

THE STATE OF TENNESSEE IS AN EQUAL OPPORTUNITY EMPLOYER